Tegrity: Successes and Failures of a Pilot Program Introducing Lecture Capture to Campus

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Welcome, who we are we are from, what we do
What the processes we went through
Hope you take from it what we did right and wrong and would do differently
History of Tegrity at WSU

- Purchased Tegrity Cart 2001
  - Professors had to record at MRC
  - Limited screen capture
  - Recordings only played on PC/Internet Explorer

- What was included?
  - Hardware based: document cam, projector, PC, camera, cart
  - Windows Media Server needed for hosting
Demo
Smart Board
Document cam
A lot of different inputs
CIO request to identify and recommend a classroom capture solution for evaluation for Spring 08 semester
Had Tegrity already
Short evaluation period: compared existing solutions, based on campus needs and requests (sync vs. async) Tegrity, Wimba, Elluminate, et al
Who involved? Mike, Tom, purchasing, us
Reached agreement for one year pilot period with 25 seats
Corey started November 2, no Tegrity knowledge
Wimba, Elluminate, MediaSite, Accordent
Some concerns, Mac compatibility (though less than others at the time considering overall features)
Upped license to accommodate and put some on waiting list
Had to order servers and then coordinate when to have Tegrity walk through install
(was an option), admin just followed instructions instead
did not push out link to all courses since our license was not setup for that and didn’t
want to confuse faculty/students not in pilot group
Had some delays due to server setup—was not in place at start of Spring, but a few weeks into semester.
In the meantime...

- **April**: ½ day visit with Tegrity VP Research and Development
  - Discussed existing issues
  - Suggested features needed
  - Pushed for better Mac compatibility
  - Inquired about roadmap
- **July**: sent Chad to Tegrity User’s Conference
End of Spring 08

- Usage minimal: most by faculty who were still using older recordings from the cart
- Kits returned
- Faculty “I will develop for Fall”
- Not enough time to prepare for Spring

( wouldn’t record and post as the class progressed )
Faculty were on waiting list b/c pilot was based on limited seats
“didn’t have time”, left university
Active professors range from 5-10 recordings to over 50.
Math=10 viewings per student
Examples of how it is being used

Search Tools
Working with Tegrity

- Updates
  - Every 6 to 12 months; typically applied in July/December

- Listening to Us
  - Enhancements being made
  - Mac compatibility improvements
  - Worked to respond to issues discovered during usage
Moving from Pilot to Prod

- Licensing Negotiations
- Push out Tegrity to all Spring 09 courses
- Offered more training and info sessions
- Introduced Tegrity to users in Bb upgrade/transition training

Based on a new model to encourage adoption
Some users who never came to training and tried out Tegrity
And today...

- Cross-compatibility concerns addressed (July update)
- Proctor feature also coming soon

Current Usage

<table>
<thead>
<tr>
<th>Description</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of active Tegrity professors in 2009</td>
<td>14</td>
</tr>
<tr>
<td>Number of recordings created</td>
<td>114</td>
</tr>
<tr>
<td>Total number of student viewers</td>
<td>408</td>
</tr>
<tr>
<td>Total number of student viewings</td>
<td>3578</td>
</tr>
</tbody>
</table>
Number of Active Professors

- 2008: 14
- 2009: 14

Total Student Viewings

- 2008: 4504
- 2009: 3578

2008 is for entire year
2009 is until July 15
152 enrolled
Examples
Clinical Pharmacology (2 Courses)
LaDonna Hale

<table>
<thead>
<tr>
<th>Tegrity Recordings Created</th>
<th>Total Student Viewers</th>
<th>Total Student Viewings</th>
</tr>
</thead>
<tbody>
<tr>
<td>12</td>
<td>97</td>
<td>813</td>
</tr>
</tbody>
</table>

152 enrolled
The Future of Tegrity & Classroom Capture at WSU

- Future dependent upon licensing and increased adoption
- Pricing is high per faculty user/FTE but may be good when compared to hardware solutions, etc.
- Users that use it, love it