


7-31-2009

Online Course Delivery Standards: Defining Quality

Carine Ullom

Ottawa University - Kansas City, carine.ullom@ottawa.edu

Follow this and additional works at: <http://scholarspace.jccc.edu/sidlit>

 Part of the [Curriculum and Instruction Commons](#), [Educational Assessment, Evaluation, and Research Commons](#), and the [Teacher Education and Professional Development Commons](#)

Recommended Citation

Ullom, Carine, "Online Course Delivery Standards: Defining Quality" (2009). *SIDLIT Conference Proceedings*. 31.
<http://scholarspace.jccc.edu/sidlit/31>

This Presentation is brought to you for free and open access by the Colleague 2 Colleague at ScholarSpace @ JCCC. It has been accepted for inclusion in SIDLIT Conference Proceedings by an authorized administrator of ScholarSpace @ JCCC. For more information, please contact bbaile14@jccc.edu.

OTTAWA ONLINE: STANDARDS FOR ONLINE COURSE DELIVERY

by
Carine Ullom
(carine.ullom@ottawa.edu)
Director of Academic Services, Ottawa Online
for SIDLIT '09

OVERVIEW

- ✘ Ottawa University Background
- ✘ Ottawa Online
- ✘ The Standards:
 - + Development & Approval
 - + Implementation
 - + Highlights
- ✘ Q & A

OTTAWA UNIVERSITY BACKGROUND

- ✘ 3,000 FTE
- ✘ College + 4 APS sites + Online
- ✘ ~65 Full-time faculty & ~400 Adjuncts
- ✘ F2F, online, and blended
- ✘ Blackboard 7.3 Basic

OTTAWA ONLINE

- ✘ Established January 08
- ✘ Assumed responsibility for all fully online courses and programs university-wide
- ✘ 7 Undergraduate and 3 Graduate degrees
 - + Bachelor of Arts:
 - ✘ Business Administration
 - ✘ Health Care Management
 - ✘ Human Resources
 - ✘ Human Services
 - ✘ Management
 - ✘ Police Science/Law Enforcement Administration
 - ✘ Psychology
 - + Master's Programs:
 - ✘ Master of Arts in Education
 - ✘ Master of Arts in Human Resources
 - ✘ Master of Business Administration
- ✘ Dispersed staff



DEVELOPMENT AND APPROVAL

- ✘ Why do this?
 - + Standards for Online Course Design and Development
 - ✘ Teaching Online Working Group
 - ✘ KC REACHE/Quality Matters Project
- ✘ Online Advisory Council



IMPLEMENTATION

- ✘ March '08
- ✘ ~150 courses,
- ✘ ~ 200 instructors
- ✘ Online Instructor Certification Training Course
- ✘ Instructor Feedback



STANDARDS HIGHLIGHTS

- × 25 Standards
- × 3 Categories
 - + Participation and engagement expectations
 - + Virtual Classroom Management
 - + Technical Aspects of E-Instruction
- × Work in progress

Q & A

THANK YOU!