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Building Accessible E-Learning Collaboratively

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Building Accessible E-Learning Collaboratively

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Definition of Accessibility

• Universities must provide equal access to educational opportunities for “otherwise qualified” students. An otherwise qualified student is one who meets the academic and technical standards requisite for admission or participation.
• The course-taking experience for students with disabilities must be equivalent to that of other students.
• Accommodations should be planned at the beginning of online course development rather than on an ad hoc basis once a student enrolls in the course.
E-Learning Accessibility

- The learning management system (LMS) courseware
- Course web pages / links to other web pages
- Digital course contents (whether self-created or inherited / adapted): presentations, slideshows, documents, PDFs, graphics and images, audiovisual content, chat, and others
Some User Tools for Accessing E-Learning

- Text-to-speech screen readers (third-party or embedded in browsers)
- Screen enlargement
- Speech-to-text or voice recognition
- Sign language interpreters
- Transcripts / captioning
- Braille keyboards
- Non-keyboard input devices
Definition of Universal Design

- Universal design refers to the design of products and environments to be usable by all to the greatest extent possible, without the extra need for adaptation or specialized design.
- This concept is balanced against special accommodations for learners with varying needs.
- This approach supports user / learner-centered design.
The **Seven Principles** of Universal Design

1. **Equitable Use**: The design is useful and marketable to people with diverse abilities.

2. **Flexibility in Use**: The design accommodates a wide range of individual preferences and abilities.

3. **Simplicity and Intuitive Use**: The use of the design is easy to understand, regardless of the user’s experience, knowledge, language skills or current concentration level.

4. **Perceptible Information**: The design communicates necessary information effectively to the user, regardless of ambient conditions or the user’s sensory abilities.
The **Seven Principles** of Universal Design (cont.)

5. **Tolerance for Error**: The design minimizes hazards and the adverse consequences of accidental or unintended effects.

6. **Low Physical Effort**: The design can be used efficiently and comfortably, with a minimum of fatigue.

7. **Size and Space for Approach and Use**: Appropriate size and space are provided for the approach, reach, manipulation, and use regardless of the user’s body size, posture, or mobility.
## Environmental Scan/Authorizing Enviro

### General

- **Admin**—who supported the new online course accessibility policy
- **Faculty**—who voted in the new online course accessibility policy in 2007
- **Staff**—who will support the development of accessible e-learning
- **Students**—who will use the accessible e-learning / who will support the accessible e-learning
Environmental Scan/
Authorizing Enviro (cont.)

Offices

- Disability Support Services (DSS)—for some technological strategies
- Office of Mediated Education (OME)—for some pedagogical design and technology strategies
- Information Technology Assistance Center (iTAC)—for support with the LMS and some authoring tools
Potential Resources

- University websites
- Online course shells and modules
- Professional transcription and captioning businesses
- DSS, OME, iTAC
- Graduate and undergraduate students (for transcription, captioning and digital materials development)
Project Objectives

- Raising campus awareness in an applied and specific way
- Providing “DIY” (do-it-yourself) support for faculty
- Helping faculty and graduate students maximize their use of accessibility mitigations in various authoring tools
- Encouraging the planning and documentation of proper costs into budgets / grant applications for transcription, timed text captioning, and other accessibility endeavors
Current Strategies

- A unified voice and understanding of policies (DSS)
- Forthcoming presentations and workshops (DSS)
- A tip sheet (DSS and OME)
- An online learning module about accessibility with modeling (OME)
- A brief introductory video about accessibility (DSS and OME)
- Informative downloadable worksheets on accessibility (iTAC)
Technological Affordances

- A Forthcoming Adobe Flash™ Feature

Initial Plans

- A tip sheet for faculty on the basic points on how to make a course accessible
- An online delivered module with automated learning for the accessibility issues
- Informative websites such as K-Access
Ten Tips for Faculty

1. Use course file types in **universal product formats**.
2. Ensure that **text documents are not just digital image graphics**.
3. Use **tags used for document structure and markup**.
4. Use **clear, simple English**.
5. Label informational graphics. **Transcribe and label** audio and video.
<table>
<thead>
<tr>
<th>Ten Tips for Faculty (cont.)</th>
</tr>
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<tbody>
<tr>
<td>7. Use color in an accessible way.</td>
</tr>
<tr>
<td>8. Summarize and label data tables.</td>
</tr>
<tr>
<td>9. Plan live online events to be accessible.</td>
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<tr>
<td>10. Support user control of automations and sequenced actions, as much as possible.</td>
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</tbody>
</table>
E-Learning Course Accessibility Module

- Part of the Online Teaching, Design and Development (OTDD) course
- Potentially stand-alone at some point with DSS-vetting
- Current Modules: (developed)
  1. Accessibility Slideshows
  2. …And Accessibility Series
  3. Accessible Samples
  4. Accessibility Resources
  5. Accessibility Module Information
Module 1. Accessibility Slideshows

- Why Accessibility?
- Types of Disabilities (in the Context of E-Learning)
- What is Universal Design?
- Accessibility Laws and Compliance Models
- Authoring Tools for Accessibility
- User Tools for Accessibility
- Initial Course Planning and Development for Accessibility
- Making an Online Course Accessible
Module 1. Accessibility Slideshows
(cont.)

- Retrofitting an Existing Course for Accessibility
- Making Live (Synchronous) Events Accessible
- The Future of Accessibility
Module 2. …And Accessibility
Series

- Color and Accessibility
- Audio Files and Accessibility
- Graphics and Accessibility
- Slideshows and Accessibility
- Video Files and Accessibility
- Data Tables and Accessibility
- Hypermedia and Accessibility
- Automation, User Control and Accessibility
Module 3. Accessible Samples

- Images with alt texts
- Annotated slideshows
- Animated screencasts
- Audio
- Video
- Live modules of fully-accessible courses
Module 4. Accessibility Resources (in the Archives)

- URL Resources for Online Course Accessibility
- Legal Links for Online Course Accessibility
- Checklists for Online Course Accessibility
- Automated ‘Bots List for Accessibility Testing
- Policy Regulations for K-State
Module 5. Accessibility Module

Information

- The Story behind the Course Accessibility Module
- Credits and Copyright Releases
Future Planning

- New technology mitigations
- New pedagogical accessibility strategies
- New organizations that may be outsourced to?
Allies

- **Disability Support Services** (for students, faculty and staff)
  785-532-6441
  [http://www.k-state.edu/dss/k-access/getting_started.html](http://www.k-state.edu/dss/k-access/getting_started.html)
  [http://www.k-state.edu/dss/k-access/how_do_I.htm](http://www.k-state.edu/dss/k-access/how_do_I.htm)

- **Office of Mediated Education** (for faculty)
  785-532-5698
  [http://ome.ksu.edu/services/id/](http://ome.ksu.edu/services/id/)

- **Information Technology Assistance Center (iTAC) Help Desk** (for students and faculty)
  785-532-7722
  [http://www.k-state.edu/infotech/helpdesk/services.html](http://www.k-state.edu/infotech/helpdesk/services.html)
Some Accessibility Laws and Policies

- [Americans with Disabilities Act / Section 508](#)
- [Course Accessibility Standards Policy F125 (at K-State)](#)
- [Kansas Information Technology Policy 1210](#)
Contact and Conclusion

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