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7-30-2009

Tegrity: Successes and Failures of a Pilot Program Introducing Lecture Capture to Campus

Chad Sloan
Wichita State University, chad.sloan@wichita.edu

Corey Ray
Wichita State University, corey.ray@wichita.edu

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Recommended Citation
Sloan, Chad and Ray, Corey, "Tegrity: Successes and Failures of a Pilot Program Introducing Lecture Capture to Campus" (2009). *SIDLIT Conference Proceedings*. 26.
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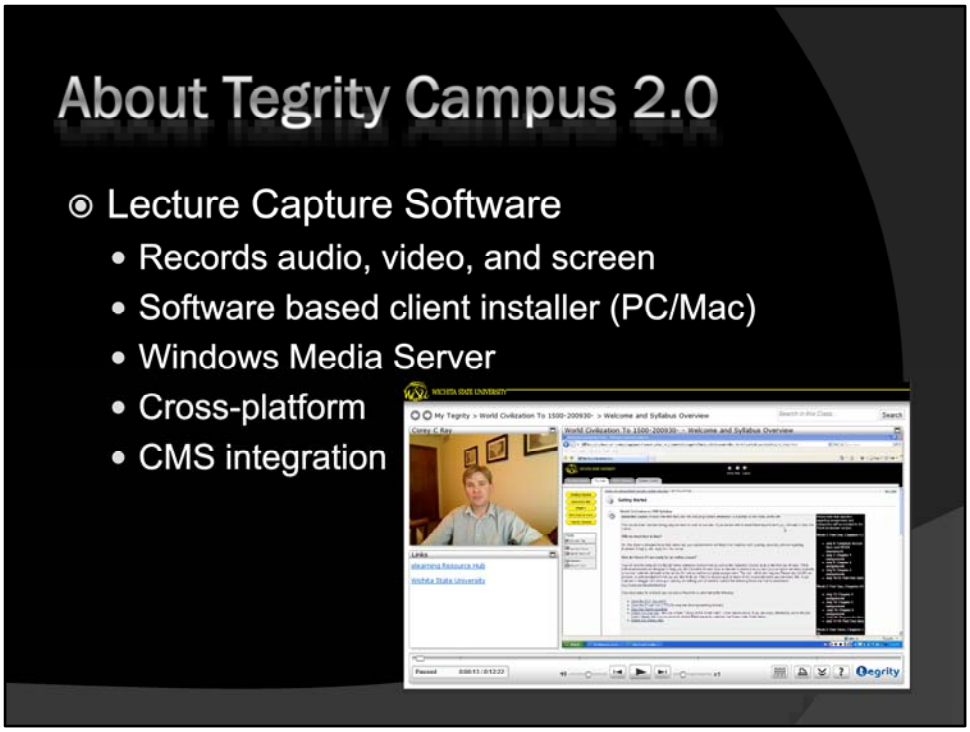
Welcome, who we are we are from, what we do
What the processes we went through
Hope you take from it what we did right and wrong and would do differently

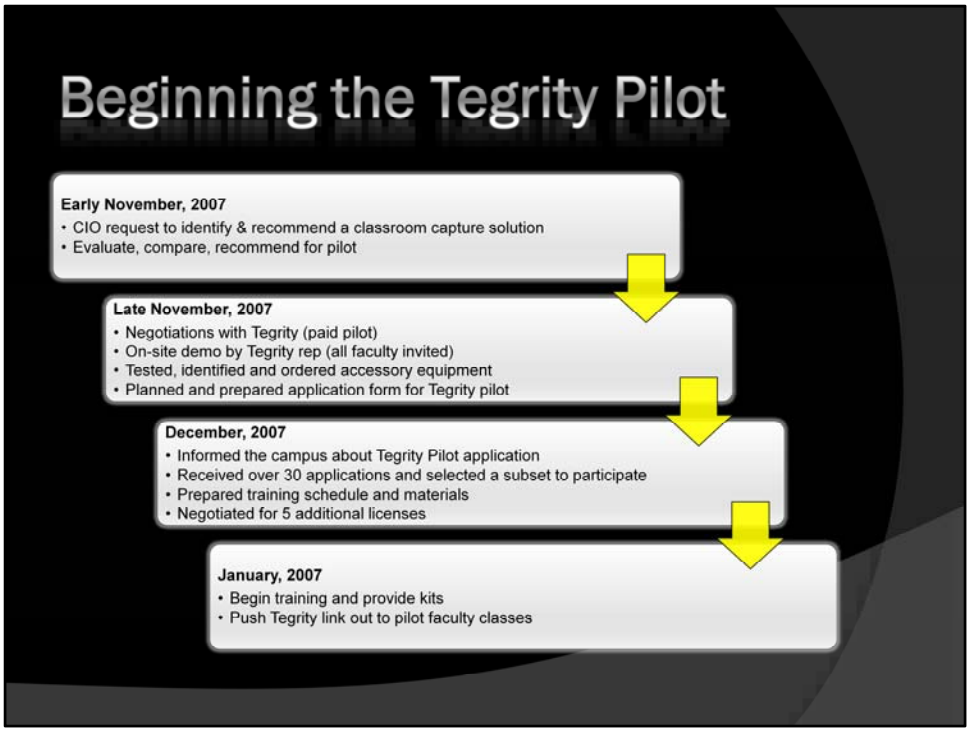
History of Tegrity at WSU

- Purchased Tegrity Cart 2001
  - Professors had to record at MRC
  - Limited screen capture
  - Recordings only played on PC/Internet Explorer

- What was included?
  - Hardware based: document cam, projector, PC, camera, cart
  - Windows Media Server needed for hosting



Demo
Smart Board
Document cam
A lot of different iputs

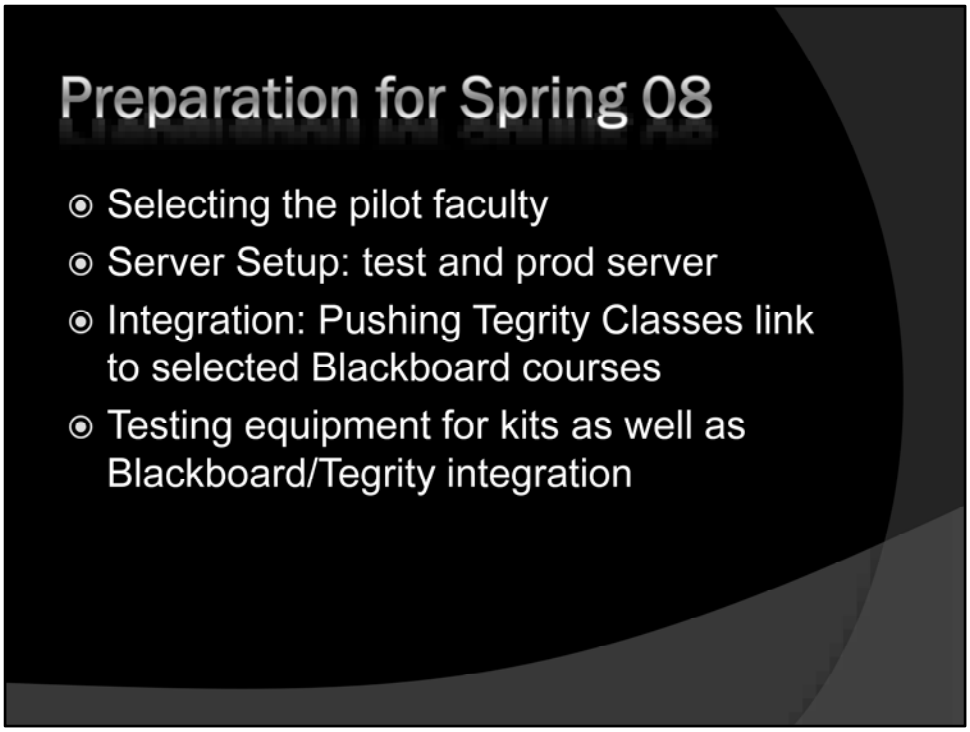


CIO request to identify and recommend a classroom capture solution for evaluation for Spring 08 semester
Had Tegrity already
Short evaluation period: compared existing solutions, based on campus needs and requests (sync vs. async) Tegrity, Wimba, Elluminate, et al
Who involved? Mike, Tom, purchasing, us
Reached agreement for one year pilot period with 25 seats
Corey started November 2, no Tegrity knowledge
Wimba, Elluminate, MediaSite, Accordent

Initial Thoughts on Tegrity

- Software vs. Hardware based
- Installations: no limits
- Licensing: FTE vs. Instructor/recorder seats or “Course”
- Compatibility: PC and Mac?
- Direct linking to recordings
- Public link or access
- Asynchronous usage more important than synchronous

Some concerns, Mac compatibility (though less than others at the time considering overall features)



Upped license to accommodate and put some on waiting list
Had to order servers and then coordinate when to have Tegrity walk through install (was an option), admin just followed instructions instead
did not push out link to all courses since our license was not setup for that and didn't want to confuse faculty/students not in pilot group

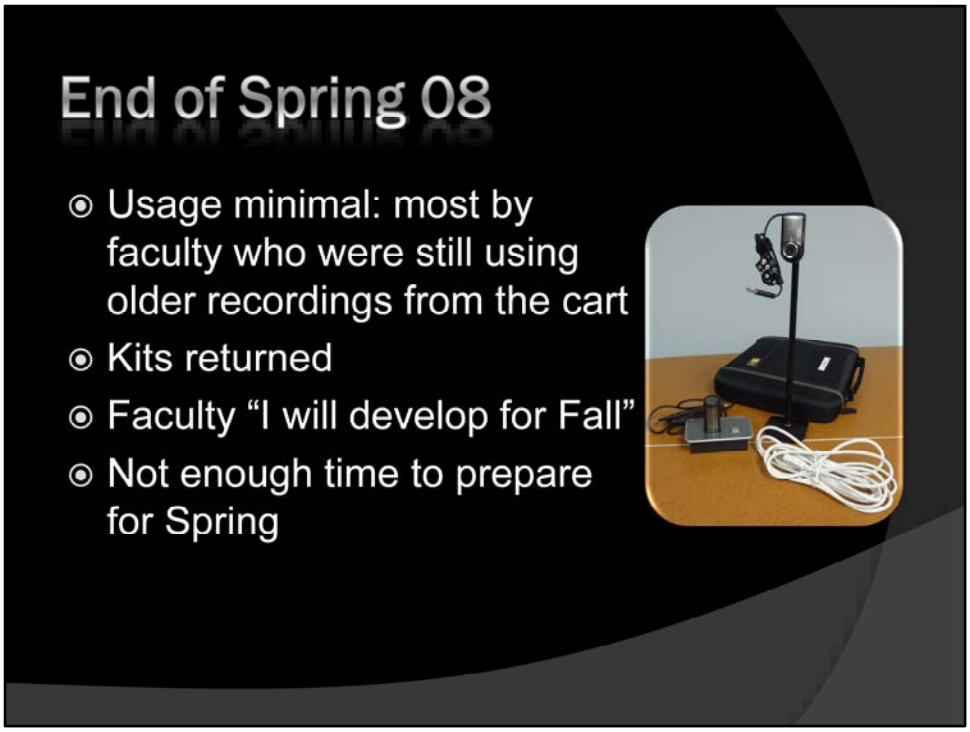
Pilot Faculty Training

- Scheduled Training:
  - 1 ½ hour long, daily for 1 week
  - Included installing software and equipment from kit
- Capped training numbers to have better trainer/trainee ratio
- Some Mac users dropped because no video support at that time
- Distributed kits to attendees

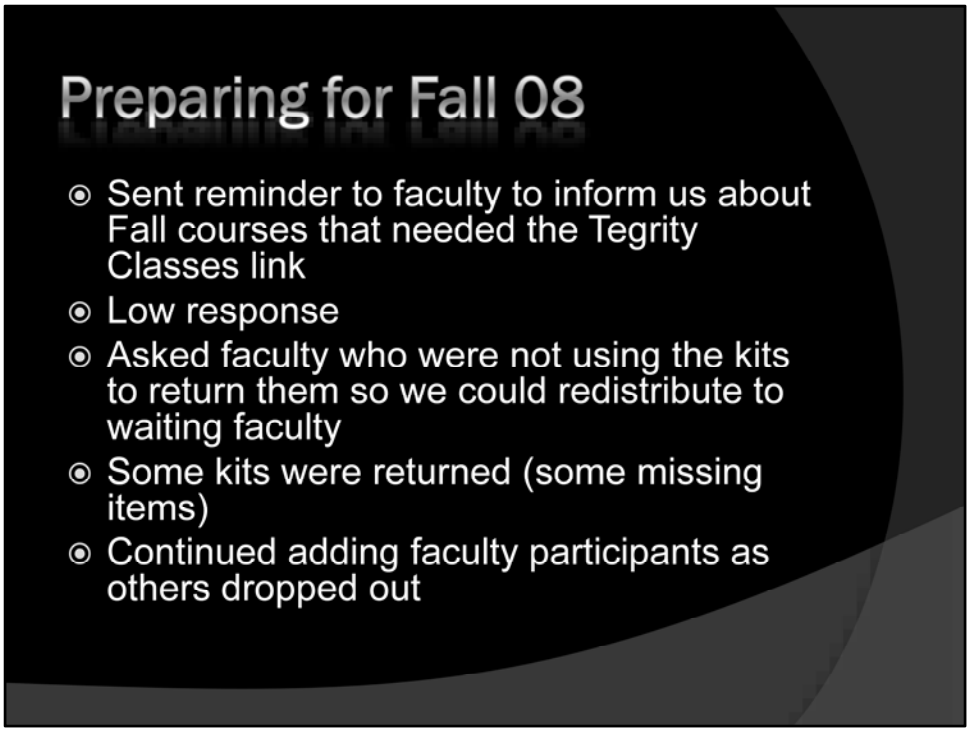
Had some delays due to server setup– was not in place at start of Spring, but a few weeks into semester

In the meantime…

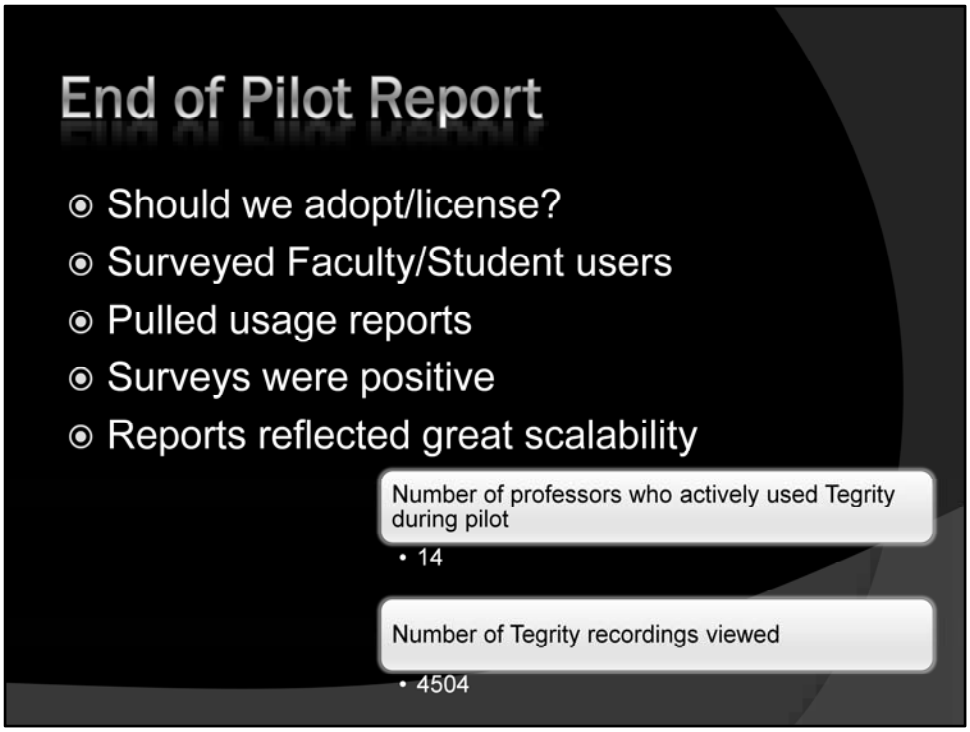
- **April:** ½ day visit with Tegrity VP Research and Development
  - Discussed existing issues
  - Suggested features needed
  - Pushed for better Mac compatibility
  - Inquired about roadmap
- **July:** sent Chad to Tegrity User's Conference



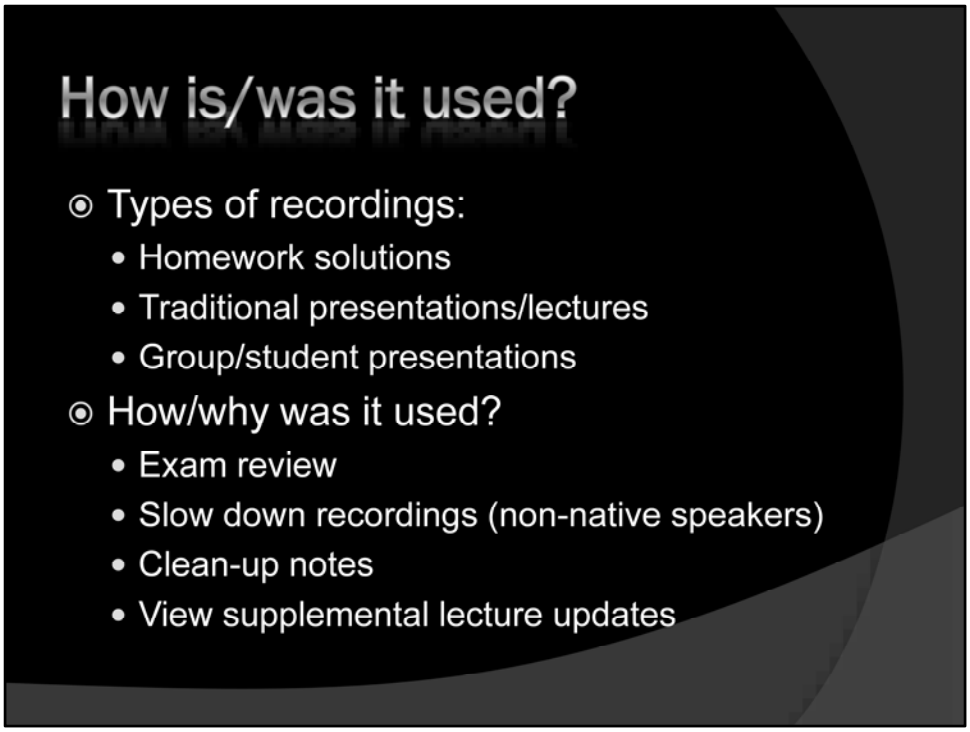
(wouldn't record and post as the class progressed)



Faculty were on waiting list b/c pilot was based on limited seats
“didn’t have time”, left university



Active professors range from 5-10 recordings to over 50.
Math=10 viewings per student



Examples of how it is being used
Search Tools

Working with Tegrity

- **Updates**
  - Every 6 to 12 months; typically applied in July/December
- **Listening to Us**
  - Enhancements being made
  - Mac compatibility improvements
  - Worked to respond to issues discovered during usage

based on a new model to encourage adoption
Some users who never came to training and tried out Tegrity

And today…

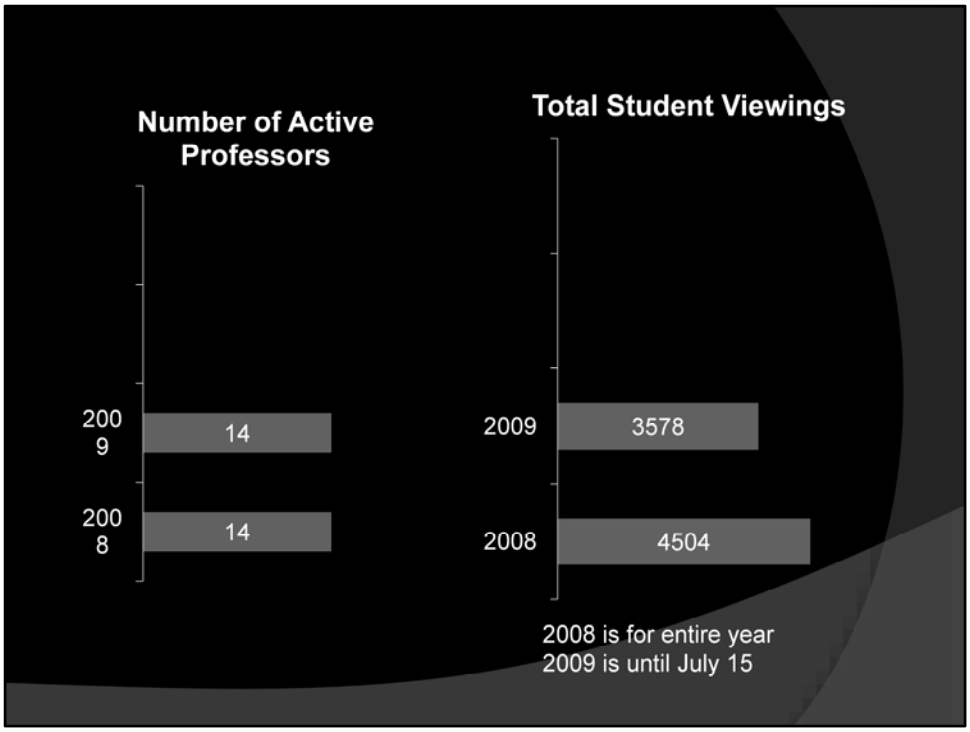
- Cross-compatibility concerns addressed (July update)
- Proctor feature also coming soon
- Current Usage

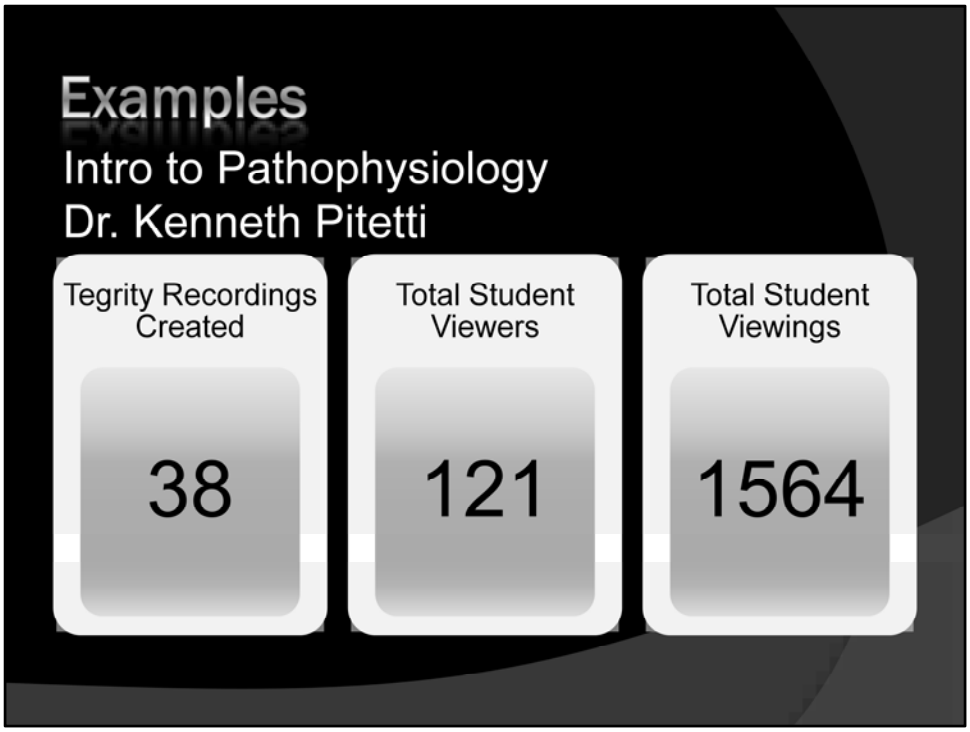
Number of active Tegrity professors in 2009
- 14

Number of recordings created
- 114

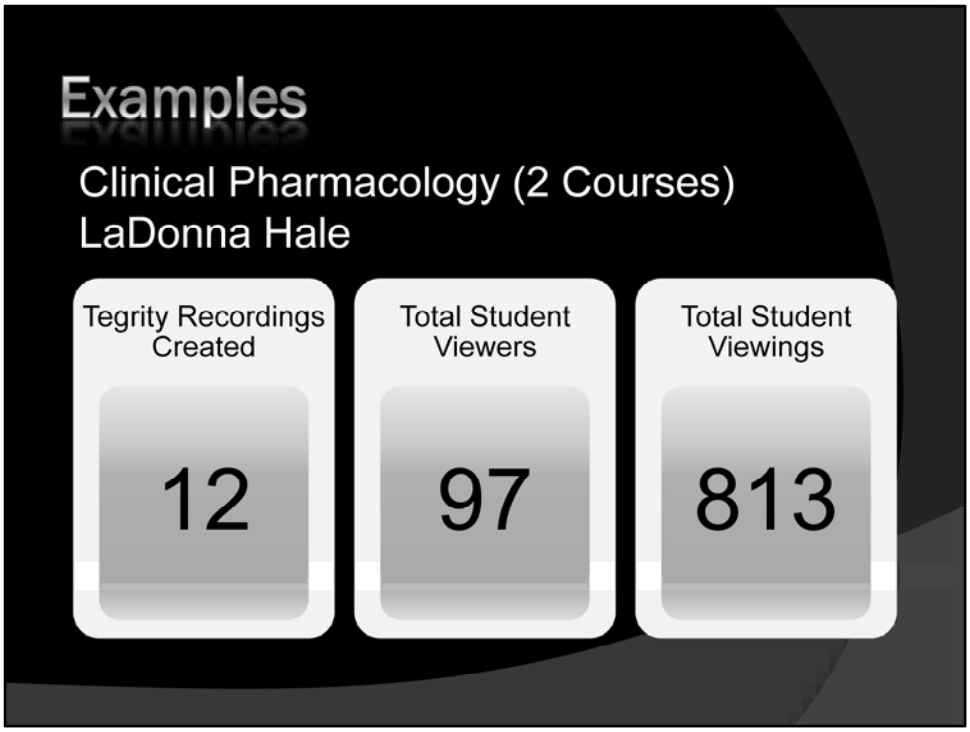
Total number of student viewers
- 408

Total number of student viewings
- 3578


Number of Active Professors
2009
14
2008
14
Total Student Viewings
2009
3578
2008
4504
2008 is for entire year
2009 is until July 15



152 enrolled



152 enrolled

The Future of Tegrity & Classroom Capture at WSU

- Future dependent upon licensing and increased adoption
- Pricing is high per faculty user/FTE but may be good when compared to hardware solutions, etc.
- Users that use it, love it