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Online Course Delivery Standards: Defining Quality

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OTTAWA ONLINE:
STANDARDS FOR ONLINE COURSE DELIVERY

by
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OVERVIEW

- Ottawa University Background

- Ottawa Online

- The Standards:
  - Development & Approval
  - Implementation
  - Highlights

- Q & A

OTTAWA UNIVERSITY BACKGROUND

- 3,000 FTE
- College + 4 APS sites + Online
- ~65 Full-time faculty & ~400 Adjuncts
- F2F, online, and blended
- Blackboard 7.3 Basic

OTTAWA ONLINE

- Established January 08
- Assumed responsibility for all fully online courses and programs university-wide
- 7 Undergraduate and 3 Graduate degrees
  - Bachelor of Arts:
    - Business Administration
    - Health Care Management
    - Human Resources
    - Human Services
    - Management
    - Police Science/Law Enforcement Administration
    - Psychology
  - Master's Programs:
    - Master of Arts in Education
    - Master of Arts in Human Resources
    - Master of Business Administration
- Dispersed staff

DEVELOPMENT AND APPROVAL

× Why do this?

+ Standards for Online Course <u>Design and Development</u>

× Teaching Online Working Group

× KC REACHE/Quality Matters Project

× Online Advisory Council

IMPLEMENTATION

- March '08

- ~150 courses,

- ~ 200 instructors

- Online Instructor Certification Training Course

- Instructor Feedback

STANDARDS HIGHLIGHTS

- 25 Standards
- 3 Categories
  - Participation and engagement expectations
  - Virtual Classroom Management
  - Technical Aspects of E-Instruction
- Work in progress

Q & A

THANK YOU!